

Protocols and Tips for Visiting and Working in American Samoa

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About this Document

This document was created by the Western Pacific Regional Fishery Management Council as a sensitivity guide for visiting Council Family and affiliates. It provides important information describing how to plan and conduct work in a culturally appropriate manner, and the resources available to assist in the visitor's efforts.

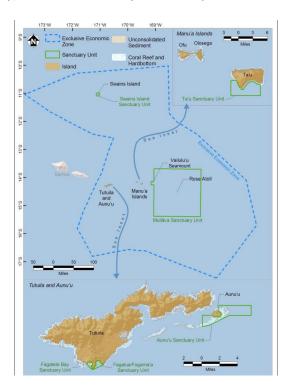


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Introduction

Talofa and welcome to American Samoa.

American Samoa is an unincorporated territory of the United States and the only U.S. territory in the South Pacific since 1900. Located approximately 4,250 kilometers or approximately 2640 miles south of Hawai`i in the central South Pacific Ocean, it is geologically part of the Samoa Archipelago, a remote chain of 13 islands of varying sizes and an atoll, positioned 14 degrees south of the equator near the International Date Line. The archipelago is divided into two political entities: the Independent State of Samoa and American Samoa. The Independent State of Samoa consists of two relatively large islands (Upolu and Savai'i) and eight islets. American Samoa is composed of five volcanic islands (Tutuila, Aunu'u, Ofu, Olosega, and Ta'u), one lowlying island (Swains Island), and a coral atoll (Rose Atoll).



American Samoa's economy is dependent on tuna processing. About 80% of the private sector employment derives from the tuna industry. The StarKist tuna processing plant employs over 2,000 workers. Large scale tuna fishing boats based in Pago Pago range far and wide in the Central Pacific Ocean to catch migratory tuna for delivery to American Samoa for processing and export to the United States.

This document aims to provide Council staff and affiliates with essential guidelines and protocols for engaging with the local community, government officials, and other stakeholders in American Samoa. Understanding and respecting Samoan culture is crucial for fostering positive relationships and ensuring successful interactions during your visit. The term *Fa'aSamoa*, or the

Samoan way of life, refers to a complex cultural code that guides and teaches individuals on how to live their life. The concept of *Fa'aSamoa*, underscores the importance of family, community, and respect for elders and traditional leaders. This document sets the stage for navigating the cultural landscape of American Samoa with respect and sensitivity.

Meaningful engagement is about respecting cultural practices and protocols. Pacific values common to all Pacific cultures should always be considered when observing any customs. Although it is a part of the United States, American Samoa is rich in culture and tradition. By adhering to the guidelines outlined in this document, you will ensure your visit will be rewarding and culturally appropriate to the *Fa'aSamoa*.

Protocols for Council Staff and Affiliates

Coordination with Council Staff and Affiliates

To ensure a smooth and respectful visit, please coordinate with local organizers and relevant government agencies. Depending on the nature and level of the visit, you may need to engage with:

• American Samoa Council Staff: Visitors to the territory should coordinate all visits through the local island coordinator in American Samoa via email, ensuring the coordinator is included in all logistical communications. This will keep the coordinator informed and assist in planning activities effectively. As the primary on-the-ground resource, the local coordinator acts as an extension of the Council, facilitating engagement with the local government and communities. The American Samoa Council office is located on the second floor of the Tedi of Samoa Building, Room 208B, within Fagotogo Square.

American Samoa Council Office

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Prior Consultation with Local Stakeholders: Federal Agencies and Council Affiliates should engage the community ahead of major initiatives (e.g., marine sanctuaries, ESA, MMPA, etc.) This includes working closely with the local agencies to hold workshops and consultations before official meetings. This approach ensures that local perspectives are integrated into decision-making and avoids placing unfair burdens to the community.

• **Department of Marine and Wildlife Resources (DMWR)**: The point of contact is the Fisheries Chief or the Director of DMWR. When engaging with village matai or local fishermen, DMWR should be included as a liaison.

- **Governor's Office**: To schedule meetings with the Governor or his staff, coordinate all communications through the Governor's Office and the Chief of Staff.
- Office of Samoan Affairs: Particularly for outreach or public meetings with villages, ensure that all relevant entities are informed of your visit and itinerary to facilitate proper introductions and adherence to local protocols.
- Other Government Officials: Other local and Federal Government officials, department directors, and secretaries should be engaged through formal communication channels. As a best practice, always route any communication through their respective chief of staff or assistants.

For an up-to-date list of Island Government Representatives, please refer to Appendix A

Types of Engagement

The nature of your visit will determine the level of engagement and protocols to follow. The following are the key types of engagements and their respective protocols:

1. Official Visits with Government Officials:

- **High-Level Meetings**: Coordinate with the Governor's Office and ensure that all protocols for meeting high-ranking officials are followed. Acknowledge chiefs present and participate in prayers that start and end meetings. Route all formal communications through chiefs of staff or assistants.
- **Departmental Visits**: For meetings with specific departments like DMWR, contact the relevant point of contact (e.g., Fisheries Chief or Director) to facilitate introductions and meetings.

2. Community Engagement and Outreach:

- **Village Visits**: Make formal introductions and seek guidance from DMWR and the Office of Samoan Affairs to engage with local *matai* and respect village protocols.
- **Public Meetings**: Engage with local coordinators and the DMWR, who will liaise with the Governor's Office. Ensure all community members are appropriately informed and respected during engagements.

3. Council Meetings:

- **Formal Sessions**: Follow established procedures for Council meetings, including acknowledging high-ranking chiefs and participating in opening and closing prayers. Ensure all stakeholders are informed such as fishing communities, the Office of Samoan Affairs, the Department of Commerce, the *Fono*, the Governor's Office, and DMWR.
- **Welcoming Ceremonies**: It is customary for the American Samoa Government (ASG) to hold 'ava ceremonies to welcome Council staff and affiliates, along with NOAA federal staff participating in the Council meeting. When engaging with villages, you may be expected to participate in 'ava ceremonies at the village level. See 'Ava Ceremonies' section below.

Respect Local Hierarchy: Understand the local hierarchy and address individuals by their titles. Always address village chiefs and high-ranking officials with respect. Refer to *The Matai System* section below.

Learn Basic Samoan Phrases: Learning simple greetings and phrases in Samoan shows respect and can help build rapport. Refer to the *Language* section below.

Public Meetings

For public meetings, provide clear guidelines on how materials are presented, and ensure that sufficient time is allocated for public comments. When dealing with contentious issues or substantial proposals, consider allowing more flexibility in time limits for speakers. The perception that American Samoa is underrepresented in federal processes should be addressed explicitly. Federal agencies need to take steps to correct this, such as going beyond just Federal Register notices for public engagement. Use more accessible forms of outreach (e.g., village meetings, radio, local newspapers) to ensure broad awareness.

Ahead of formal meetings, agencies should consider visiting villages and hold preliminary presentations. This will help gather genuine feedback early and prepare the community for inperson meetings. Agencies can partner with DMWR to facilitate these sessions, using the success of past workshops as a model.

To ensure meaningful engagement, agencies must consider individuals who may not have access to central meeting locations. Outreach to those distant villages especially to the outer islands is important because they are the most dependent on the natural resources due to remoteness.

The outer islands of American Samoa, includes Ofu, Olosega, Ta'u and Aunu'u, face unique challenges due to their limited access to resources compared to the main island of Tutuila. This disparity impacts community engagement in public hearings and consultations, as many residents in these remote areas encounter difficulties in accessing information and participating in decision-making processes. The need for tailored outreach and accessible resources is essential to ensure the voices of the outer islands are heard and considered on equal footing with those from Tutuila.

Agencies should also work with DMWR and the local government to identify qualified translators who can convey the issues accurately. The translated materials should be distributed and made available to the public before meetings when possible. Visitors must also be open to extending meetings if the community shows significant engagement. If a large portion of the meeting is dedicated to informational presentations, consider splitting the session to ensure enough time for meaningful public input.



Tips for Conducting Public Meetings

- 1. **Engage with Community Leaders**: Connect with village chiefs or community leaders before the meeting. Their endorsement can encourage better attendance and active participation.
- 2. **Choose an Accessible Venue**: Select a location that is comfortable and easily accessible for the community, such as a village meeting house (fale tele), church hall, or government facility.
- 3. **Send Personal Invitations**: When possible, send personal invitations to local leaders and influential community members to foster a welcoming atmosphere.
- 4. **Announce the Meeting Effectively**: Use local media—radio, newspaper, TV, community boards, and word-of-mouth—to promote the meeting. Radio is particularly effective in American Samoa.
- 5. **Provide a Clear Agenda but Be Flexible**: Structure the meeting with a clear agenda, but be ready to adapt if community concerns shift the discussion. This responsiveness shows respect for local input.
- 6. **Consider Timing and Punctuality**: While punctuality is appreciated, meetings may not always start precisely on time. Plan for possible delays and adjust as needed.
- 7. **Begin with a Prayer**: Open the meeting with a prayer, as this is customary and shows respect for cultural traditions in American Samoa.
- 8. **Acknowledge Leaders and Elders**: Start by recognizing the presence of any matai, elders, or community leaders, allowing them the opportunity to speak early in the meeting.
- 9. **Dress Appropriately**: Dress modestly and respectfully—typically, a shirt and smart trousers for men, and a blouse with smart trousers or a long skirt for women.

- 10. **Consider Gift-Giving Norms**: Gift-giving is not required or expected. However, if a gift is offered, it is typically presented formally and in a public setting. Refer to the Gift Giving section for further guidelines.
- 11. **Offer Translation if Needed**: Provide Samoan translations or explanations for participants who may be more comfortable in their native language. Partner with agencies like DMWR to identify qualified translators.
- 12. **Encourage Open Dialogue with Cultural Sensitivity**: While fostering open discussion, be mindful that younger or lower-ranking individuals may be hesitant to speak in front of elders or chiefs. Gently prompt participation as appropriate.
- 13. **Prepare for a Longer Meeting if Needed**: Respect participant time, but allow for extended discussions if the community is highly engaged.
- 14. **Provide Refreshments and Breaks**: For lengthy or extensive meetings, offer refreshments and allow for breaks. This helps participants stay focused and reduces any potential burdens.
- 15. **Respect Cultural Communication Styles**: Samoans are often polite and may convey what they think their counterpart wants to hear. Understand this as a sign of their desire to maintain harmonious relations.
- 16. **Follow Up After the Meeting**: Continue communication with the community to demonstrate that their input is valued and acted upon, reinforcing trust and engagement.

Cultural Sensitivity and Respect

Understanding and respecting the Samoan Culture is crucial for any visitor. The concept of *Fa'aSamoa* underscores the importance of family, community, and respect for elders and the traditional leaders known as *matai*. The *matai* system is an integral part of the Samoan culture, governing land, family affairs, and community decisions. Respecting hierarchy, alongside showing courtesy and humility will greatly enhance your interactions with the community.

Engagement that is meaningful is about respecting cultural practices and protocols. Pacific values common to all Pacific cultures should always be considered when observing any customs. If you are asked to attend an event or ceremony, it is anticipated that you will be accompanied and/or advised by people who can help guide you.

- **1.** Understand *Fa'aSamoa*: The Samoan way of life, *Fa'aSamoa*, is central to the culture. It emphasizes respect for elders, family, and community.
- **2. Respect for Elders and Leaders**: Always show deference to elders and local leaders. When entering a village, it is customary to seek permission from the village chief through the Office of Samoan Affairs with guidance from DMWR.
- **3.** Modesty in Dress: Dress conservatively, especially in villages. Men should wear shirts, and women should wear skirts or dresses that cover the knees. Avoid wearing swimsuits or revealing clothing outside of beach areas.
- **4. Observe Curfew Hours**: Sunday is a sacred day and activities are limited. Many villages observe curfews and quiet hours in the evenings, especially during traditional evening prayers (*Sa*). Sa, or curfew, differs in every village so it is important to know the protocols for each village that you intend to visit prior to visiting them.

5. Observe Funerals, Weddings, and other Village Ceremonies: Be considerate of funerals, weddings and other traditional ceremonies. Samoan events such as these are highly cultural and it is important to show respect around large gatherings of people. Keep noise to a minimum. Some coastal villages prohibit certain activities such as fishing when there is a funeral for high chiefs. Observing these customs will demonstrate your respect for Samoan traditions and help you integrate seamlessly into the community.

The Matai System

The *matai* are the chiefs of the Samoan culture, embodying the essence of *Fa'aSamoa*. The *matai* system is a sophisticated and integral part of Samoan society, reflecting a well-developed hierarchy that has been in place for centuries. The *matai* are responsible for maintaining the respect, traditions, and administration of the village. They play a critical role in preserving the cultural heritage and social structure of Samoa. The Samoan *matai* and the *matai* system account for strict policies of land ownership in American Samoa and the Independent State of Samoa, ensuring that the majority of the land remains under the ownership of people of Samoan descent.

At the heart of the *matai* system is the *aiga*, or family. The *matai* holds responsibility not only to their family but also to their village, district, and the wider community. The relationship between a *matai* and their family members is marked by mutual respect and pride. The *matai* serves as a leader and protector, ensuring the well-being and prosperity of the *aiga*, while the family supports and honors the *matai*'s leadership and decisions.

There are two main types of matai titles: *ali'i* (chief) and *tulafale* (talking chief or orator). The ali'i, or high chief, is the highest ranking matai within the village. It is not uncommon to have more than one ali'i within each village. The *fa'alupega* (county chief), are traditionally selected by each county and referred to the Governor via the Office of Samoan Affairs for appointment under the Revised Code of American Samoa. The *fa'alupega* may be an *ali'i*, or a *matai* of lesser rank.

In American Samoa, each village has a *Pulenu'u*, or village mayor, selected by the village council and approved by the Governor. The village high chief is supported by high talking chiefs (*Tulafale sili o le nu'u*) who represent him at formal occasions. In some villages, there is no single village high chief, and there are multiple chiefs of the same rank who share responsibilities. Chiefs and talking chiefs have lower-ranking counterparts known as *Tapa'au* or *Ali'i vaipou* and *Tulafale vaipou*, who do not hold prestigious positions during meetings. Each extended family (*aiga potopoto*) has at least one chief and one talking chief.

Apart from Swains Island, the islands are divided into several administrative districts (each with an appointed district governor), which are subdivided into counties. The influence of the extended families (aiga) reaches to the district level. The aiga are headed by matai, who are selected by their extended families on the basis of consensus. Most chiefs' titles are very old. The matai together make up village and district councils or fono, which control and run local affairs. This autonomous village control is linked with the central government through the district governors, who are appointed by the governor.

American Samoa has a bicameral legislature, called the *Fono*, which meets for two sessions each year. It is autonomous in its disposition of local revenues and is the sole law-making body, although the Governor has the power to veto legislation. The members of American Samoa's House of Representatives (lower house) are elected by universal suffrage to two-year terms; one member is a non-voting delegate elected from Swains Island. Members of the Senate (upper house) are chosen by councils of chiefs, in accordance with Samoan custom, to serve four-year terms.

Language

There are two official languages used in American Samoa:

- a. Samoan (Native Language)
- b. English

Samoan is widely spoken among the local population and is considered a significant cultural aspect of the territory. English is also commonly used, especially in government, business, and educational settings. Be respectful and considerate when speaking to the local people. Speak slowly and clearly, use respectful language, and be mindful that some may have limited understanding of English. Learning a few basic Samoan phrases, such as *fa'amolemole* (please) and *fa'afetai* (thank you) can go a long way in showing respect and fostering goodwill.

Talofa! is a common greeting in the Samoan language. It is equivalent to saying "hello" in English and is used to greet someone warmly and respectfully. The term conveys a sense of welcome and friendliness, reflecting the hospitable nature of the *Fa'aSamoa* culture. When visiting American Samoa, using *talofa* when greeting people demonstrates respect and a willingness to engage with the local customs and language.

Here are a few additional phrases that might be useful:

Talofa lava (Tah-loh-fah la-va): A more formal or emphatic way to say hello.

Fa'afetai (fah-ah-feh-tie): Thank you.

Tofa soifua (toh-fah soy-foo-ah): Goodbye.

Tulou lava (too-loh la-va): Excuse me.

Fa'amolemole (fah-ah-moh-leh): Please

Ioe (ee-oh-e):Yes

Leai (le-ai): No

Manuia! (ma-noo-ee-ah): Cheers, or good, or very well

Manuia le aso (ma-noo-ee-ah leh ah-so): Good day

Manuia le po (ma-noo-ee-ah leh poh): Good night

Manuia le afiafi (ma-noo-ee-ah leh ah-fee-ah-fee): Good evening

O a mai oe? (O-ah-my-o-eh): How are you?

Manuia fa'afetai (ma-noo-ee-ah fah-ah-feh-tie): Very well, thank you.

Fa'amalie atu (fah-ah-mah-lee-eh ah-too): 'I'm sorry' or 'apologies' (Literal meaning is to create ease, and *atu* is to gesture away from the speaker. Phrase is used for when the speaker wants to appease the person they are speaking to)

Religion

Religion plays a central role in the *Fa'aSamoa*, with Christianity being the dominant faith. Most Samoans are Christians and it influences many aspects of daily life. Various Christian denominations are present, including the Congregational Christian Church, Methodist Church, Assembly of God, Roman Catholic Church, Seventh Day Adventist Church, Jehovah's Witnesses, the Baha'i Faith and the Church of Jesus Christ of Latter-day Saints (LDS Church).

Church services are typically held on Sundays, and many community events and social gatherings revolve around church activities. Additionally, some activities are prohibited on Sundays as a sign of respect for the Sabbath, including certain types of work and recreational activities such as fishing. Major Christian holidays like Christmas and Easter are widely celebrated with church services, feasting, and community events.

Prayers are an integral part of both formal and informal functions in the government and community, reflecting the central role of faith in public and private life. While Christianity is predominant, some traditional Samoan beliefs and practices may also be observed alongside Christian customs. This blend of old and new traditions is common, and understanding and respecting religious practices and ceremonies is important for engaging respectfully with Samoan culture.

When participating in or observing religious practices, it is important to dress modestly and behave respectfully. This includes being aware of the etiquette associated with church services and community religious events.

Etiquette on Touching, Shaking Hands, and Personal Interactions

Touching and Personal Space

- 1. *Respect Personal Boundaries:* Personal space is valued in Samoan culture. Avoid unnecessary physical contact with people you do not know well unless the person initiates a handshake or hug.
- 2. Avoid Touching Heads: The head is considered sacred in Samoan culture. Avoid touching someone's head, including children, as it is seen as disrespectful.
- 3. *Personal Space:* Samoans tend to leave an arm's length of personal space when interacting with others. Many believe it is impolite to walk in front of or invade someone's personal space.

Handshakes

1. *Gentle Handshakes:* Handshakes are common when greeting someone, but they are typically gentle and not as firm as in Western cultures. A gentle handshake with a smile and eye contact is appropriate.

2. *Two-Handed Shakes:* Sometimes, people may use their free hand to touch the shaking hands or the wrist of the person they are greeting, adding a layer of warmth and respect to the gesture.

Greetings

- 1. *Use of Talofa:* When meeting someone, use the greeting *talofa* to show respect and friendliness. When greeting friends and family, usually one would use their first name followed by *talofa* (hello).
- 2. *Respectful Vocabulary:* Use respectful language, especially when addressing elders or people with chiefly titles.
- 3. If the person you are greeting has a title, such as chiefs (*matai*), you would use their title regardless of the length of time you have known the person.
- 4. Many chiefs do not advertise their status, so it is important to inquire and call them by their appropriate title.
- 5. The typical greeting among friends and family is a hug and kiss on the cheek.

Communication and Interaction

- 1. *Listen More Than You Speak:* Show respect by listening attentively. Avoid interrupting or speaking over others.
- 2. *Non-Verbal Communication*: Be aware of non-verbal actions. A friendly smile and nod can go a long way.
- 3. *Be Humble:* Approach interactions with humility and an open mind. Avoid boasting or displaying superiority.

Interactions with Elders and Chiefs

- 1. *Showing Deference:* Always show deference to elders and chiefs. When addressing them, use appropriate titles and show signs of respect, such as slightly bowing or lowering yourself if they are seated.
- 2. *Tulou Lava:* When passing in front of someone or entering a room where people are seated on the floor, it is polite to bend slightly and say *tulou lava* (excuse me). Always excuse yourself if your movements obstruct the view of others.
- 3. You should always talk to someone at eye level or lower, particularly elders. For example, if an elder is seated, you are expected to sit down before conversing with them. Failing to do so is seen as a sign of great disrespect.
- 4. Wearing appropriate clothes in the presence of elders or chiefs is highly encouraged. A lavalava (wrap or sulu) is in order, depending on the occasion.

Respect or *fa'aaloalo* is a universal value that transcends age. Whether someone is younger or older, it is always appropriate to show respect and deference. This courtesy applies to everyone, not just elders or chiefs.

In situations where younger people interact with elders, it's not only acceptable but expected that they show respect. However, the same level of respect should be extended to all individuals, regardless of their age or appearance. Since some chiefs might look younger, treating everyone

with deference ensures that respect is given where it is due, avoiding any potential missteps. This approach fosters a culture of mutual respect, where kindness and honor are consistently practiced and reciprocated.

Sitting and Standing

- 1. *Do Not Stand Over Seated People:* It is considered impolite to stand over people who are seated, especially elders or those of higher status. If you need to address them, try to be at their eye level or slightly lower. Do not address or speak while standing up!
- 2. *Sitting Positions:* When sitting, avoid showing the bottoms of your feet to others, as this can be seen as disrespectful.

Other Etiquette Rules

- 1. Samoans tend to have a relaxed view of time and may refer jokingly to things running on "Samoan time" when it comes to social situations. In a business setting or an appointment of importance, punctuality is highly valued.
- 2. You would also excuse yourself in the presence of people you respect when you are sharing a story that may include offensive (but instrumental) content.
- 3. *Raising Eyebrows*: A raised eyebrow can have different meanings depending on the context. For example, it may mean that you do not believe the other person, that you agree with them or that you give your approval.
- 4. *Hand Gestures*: Hand gestures or movements with the hands are used often and dramatically during oral speeches and in general conversations.
- 5. *Pointing*: Pointing with the index finger is considered rude. Most Samoans will point to something by gesturing in its direction with their chin. Pointing one's feet at someone is also considered rude.
- 6. Eye Contact: Holding prolonged, direct eye contact is not very common during conversations. When eye contact is made, it is usually fleeting (e.g., making eye contact then looking off to the side). When conversing with someone of higher status, people will avert their gaze out of respect. For example, a Samoan youth may not look directly in the eyes of someone older as it may be interpreted as challenging their elder.

Visiting



- 1. It is common for people to visit each other unannounced and people may stay long into the night.
- 2. Usually, shoes are left outside before one enters a dwelling. Always ask permission to enter with shoes on.
- 3. When you enter a Samoan house, people will likely be sitting on the floor around the perimeter of the room. Beginning at the highest-ranking person, walk up to the individual, meet them at their level and greet them. You would then repeat this as you move around the room.
- 4. The best floor mats are often laid out for visitors.
- 5. When sitting on a floor mat, people generally sit cross-legged or with their legs tucked behind them.
- 6. Legs should be stretched out if they are covered properly. However, mind your feet are not pointing at another person.
- 7. Speaking to someone in the house while standing is thought to be impolite.
- 8. Once guests have entered the home, the host will often make a speech of welcome and the guest makes a formal response.
- 9. Hosts may offer refreshments such as coconut, biscuits and soft drinks.
- 10. Allow the host to seat you. Guests are often asked to sit in the middle of the table so they may converse with everyone more easily.

What to wear: Clothing for Formal Meetings



In American Samoa, formal attire is crucial for business interactions with traditional and government leaders. Here's a guide for various settings:

- Meetings with the Government Officials, *Fono* Leaders (Legislature), Village Chiefs, and 'Ava Ceremonies:
 - Men: Wear a tie, collared dress shirt, formal dress pants, and closed-toe shoes. Although the tie and closed-toe shoes are not mandatory for other formal meetings, they add a touch of formality. Consider wearing an Aloha shirt and an i'e faitaga (a tailored skirt with pockets) for a formal and respectful appearance.
 - Women: Dress as you would for a formal business meeting, opting for modest clothing that covers the shoulders and skirts that reach at least the knees. Opt for a *puletasi* (a traditional dress consisting of a top and a matching full-length skirt) that covers the shoulders and is not too low-cut. Avoid shorts that are too short or below the knees. If uncertain, a simple *lavalava* (sarong wrap) over shorts is a respectful option and can be purchased at many stores in Tutuila.

• Field and Beach Attire:

- o **General Guidelines**: Clothing should be modest. Bikinis are acceptable in the water, but cover up on shore. Avoid wearing shorts without cover-ups. Rash guards and surf leggings are recommended for modesty and sun protection. Surf trunks are appropriate for men.
- o **Additional Tips**: When leaving your hotel, walking around, or using the restroom, it's best to wear a lavalava or shorts and a t-shirt. Modesty and respect are important in public places, especially around elders and children. Given the volcanic nature of the island, water shoes like neoprene booties are recommended for walking over rocky areas.

Gift Giving

- 1. While gift-giving may be a kind gesture, it is not necessary or expected. If a gift is given, it is left to the discretion of the gifter, as determining what is culturally appropriate can be challenging. The focus should remain on the intent behind the gesture, and it's important to recognize that gifts are not warranted or required.
- 2. A Samoan may politely decline a gift out of humbleness. If a gift is not accepted at first, give it to a daughter or son or somebody that lives with the family. It is thought that this is a better alternative than having to take the gift back.
- 3. There is no need to buy an expensive gift, particularly if you can't afford one. For many Samoans, it is the thought behind the gift that is more important.
- 4. If you feel your gift is inadequate, apologize that the gift may not be enough but that you have brought it as a token of your appreciation.
- 5. When accepting a gift, it is customary to bow your head slightly and place the gift above your head with both hands for a moment.



195th Council Meeting delegation in American Samoa. *Photo by WPRFMC*.

'Ava Ceremonies



The Kava Ceremony, also known as the 'Ava Ceremony, is an ancient Samoan ritual that is performed at the beginning of all important services and gatherings. Typically led by the high chief of the hosting village, the ceremony begins with words of welcome as the participants sit cross-legged on the floor in a circle or semicircle. The proceedings include the preparation and consumption of an 'ava drink.

The drink is made by mixing the pounded root of the 'ava plant, also known as piper methysticum, with water. This is done in a tānoa (bowl that stands on multiple legs) using a fau (strainer made from the bark of the fau, or Hibiscus tiliaceus, tree) as the stirring tool. The fau strains excess 'ava from the water; it is then tossed over the right shoulder to a soga 'imiti (a male with a tatau), who shakes out any remaining 'ava pieces before tossing it back. This continues until no more plant pieces remain in the tānoa. The drink is then served in an ipu tau 'ava (half of a polished coconut shell) in an order that reflects the social rank of the guests being served. For visitors and guests, receiving an 'ava drink is both a privilege and honor. You may speak and express appreciation for the recognition at that time, noting that brevity is encouraged.

Participants are expected to behave with the utmost respect and decorum. Speaking out of turn or showing signs of disrespect can be seen as a serious breach of etiquette. Visitors are expected to observe certain protocols, such as sitting quietly and waiting for the chief to accept the kava.

Photos during an 'ava ceremony can only be taken with the high chief's permission. These ceremonies are typically held in a traditional Samoan guest house or *maota*, which is an oval or circular structure with wooden posts supporting a domed roof. It's important not to take photos or move around inside the ceremony area. Dress modestly for the occasion. Gifts are not given during the ceremony itself but are presented afterward.

Village Curfews





Most villages in American Samoa typically observe a *Sa* or village curfew at 6 pm for a family prayer service, which lasts about 15 minutes. The *Aumaga*, or untitled men, ring bells throughout the village to signal the curfew. The *Aumaga* can be identified by their uniform, which usually consists of a white shirt and an *ie lavalava* or *ie sulu*. The color or pattern of the *ie lavalava* varies between villages, allowing each village to distinguish its *Aumaga* from others.

The first bell indicates that it is time for villagers to return home, while the second bell marks the start of the curfew. During the second bell, no one is allowed to walk around the village; you must remain indoors or stay in your parked vehicle. If you are outdoors during the curfew, try to go indoors or find a spot to sit until the *Sa* is concluded.

While the *Sa* does not apply to moving vehicles on the main road, drivers must maintain a modest speed. If you are driving on a village back road or dirt road, you must stop your vehicle until the *Sa* has ended. The final bell indicates the end of the curfew, after which people are allowed to go about their activities again.

Failure to adhere to the village Sa may result in punishment from the village council chiefs.

In addition to the 6 pm curfew, some villages also have curfews at 9 pm and/or 10 pm. In the village of Nu'uuli, the *Aumaga* uses a conch shell horn to signal the curfew. At these times, no one should be wandering about the village.

Traveling to American Samoa

Airlines

Three international airlines service American Samoa from Hawai'i, USA, Samoa, and Tonga:

- Hawai'ian Airlines: Bi-weekly flights from Honolulu to Pago Pago.
- Samoa Airways and Talofa Airways: Daily flights from Apia, Samoa, with Talofa Airways also offering twice-weekly flights from Tonga.

Routes to Pago Pago

• Direct Route:

 Hawaiian Airlines operates bi-weekly direct flights from Honolulu, Hawai'i (HNL) to Pago Pago, American Samoa (PPG). This is the most straightforward way to get there.

• Indirect Route via Apia, Samoa:

- Travelers can fly from Honolulu (HNL) to Apia (APW) with connections through Fiji Airways. This route typically includes a stop in Nadi, Fiji (NAN) before reaching Apia.
- Samoa Airways and Talofa Airways provide daily flights from Apia by Faleolo International Airport (APW) or Fagali'i Airport (FGI/NSAP) to Pago Pago (PPG) in American Samoa.
- o **Talofa Airways** also offers twice-weekly flights from **Nuku'alofa**, **Tonga** (**TBU**) to Apia, Samoa, connecting travelers to American Samoa.

During peak holiday seasons (June - August and December - January), additional flights are available. A weekly ferry service between Samoa and American Samoa is operated by the Samoa Shipping Corporation.

Airports

- Pago Pago International Airport (PPG) on Tutuila Island is the main arrival point.
- Fitiuta Airport (FTI) on Ta'u Island and Ofu Airport (OFU) on Ofu Island serve the Manu'a Islands.

When traveling to the Manu'a Islands, it is important to account for potential changes in flight schedules due to weather conditions. Flights to and from Fitiuta Airport (FTI) on Ta'u Island and Ofu Airport (OFU) on Ofu Island are sometimes grounded or redirected back to Pago Pago International Airport (PPG) due to adverse weather. Travelers should plan their trips with flexibility, allowing for possible delays or cancellations, and stay informed about weather updates and airline notifications to minimize disruptions.

Immigration

American Samoa enforces its own immigration laws for foreign visitors. U.S. passport holders can travel freely to and from the Territory.

A traveler entering territory must complete a health declaration. For convenience, travelers can submit responses using the American Samoa Traveler Health Declaration web portal, or travelers will be required to complete a health declaration paper form upon arrival in American Samoa.

Visit travel.doh.as to fill out a health declaration form, you will be sent a QR code to your email that can be scanned upon arrival into American Samoa.

American Samoa Entry Permit Waiver Program (EPWP) To qualify for the EPWP, foreign travelers must provide:

- 1. A non-expired, machine-readable passport valid for at least 6 months beyond the planned departure date from American Samoa.
- 2. A confirmed roundtrip ticket to the point of origin or onward travel.
- 3. Payment of a USD \$20 processing fee.
- 4. An online application and payment for an "OK to Board" at www.legalaffairs.as.gov before traveling.

Note: Eligibility for the EPWP does not guarantee entry. Immigration officers can deny entry based on American Samoa's laws, especially if a traveler poses a threat to the welfare, health, safety, or security of the Territory. Travelers deemed a threat will be returned to their point of origin.

EPWP Exclusions: Travelers entering American Samoa to board fishing or other commercial vessels are not eligible for the EPWP.

Eligible Countries: Citizens of the following countries may travel to American Samoa under the EPWP, and these countries are also listed under the U.S. State Department Visa Waiver Program: Andorra, Australia, Austria, Belgium, Brunei, Canada, Chile, Czech Republic, Denmark, Estonia, Federated States of Micronesia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Japan, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Marshall Islands, Monaco, Netherlands, New Zealand, Norway, Palau, Portugal, San Marino, Singapore, Slovakia, Slovenia, South Korea, Spain, Sweden, Switzerland, Taiwan, and the United Kingdom (England, Northern Ireland, Scotland, and Wales).

Permitted Activities under the EPWP:

- 1. **Business:** Consultations, attending conventions, short-term training (with no payment except for incidental expenses), and contract negotiations.
- 2. **Tourism:** Vacations, visiting friends or relatives, medical treatment, participation in social events, amateur contests (without payment), short recreational courses, and cultural or religious exchanges.

Prohibited Activities:

- 1. Study for credit
- 2. Employment
- 3. Work as foreign press, radio, film, or other media
- 4. Applying for residency or extending stay (except in emergencies)

Transit Permits: Travelers and crew arriving on cruise ships for less than 24 hours do not need an entry permit; a TRANSIT PERMIT is automatically issued.

Entry Permit: Travelers from countries not listed under the EPWP must obtain an Entry Permit by contacting the Attorney General's Office.

For questions regarding the EPWP, contact the Office of the Attorney General at +1 (684) 633-4163 or +1 (684) 633-4164, or email okboard@la.as.gov.

Duty-Free Allowance

Travelers can bring:

- 1ltr bottle of alcohol (including wine)
- 1 carton of cigarettes
- 1 case of beer

Amounts exceeding these limits are subject to duty by Customs.

Communications

- 1. **Service Providers**: Mobile phones from Hawai'i or the mainland may work in American Samoa depending on your service provider. If you are subscribed to one of the major service providers such as Verizon or AT&T, you are subject to roaming charges. Please check with your providers.
- 2. **Local SIM Cards**: As a general rule, if you want to use your phone, you must unlock it from your carrier and purchase a local SIM card or eSim. American Samoa has two communication service providers (ASTCA and Bluesky) which offer both calling and data services.
- 3. SIM Card Purchase Locations:
 - o **Bluesky**: Available at Forsgren's Laufou Shopping Center, a kiosk at the Fagatogo Market, and typically from a mobile shop in the parking lot if arriving via Hawai'i an Airlines.
 - ASTCA: Available at locations in Tafuna, Nu'uuli, and inside the Fagatogo Market.

For more information, refer to the end of this document.

Lodging

Main Hotels

- 1. Sadie's by the Sea Located in Utulei, this hotel offers beachfront accommodations with various amenities.
- 2. **Tradewinds Hotel** Situated in Ottoville, this hotel provides a range of services and comfortable stays.

Local Inns

- 1. **Airport Inn** Conveniently located near the airport.
- 2. **Moana O Sina Lodge** Located in Vaitogi, this lodge offers a more intimate and local experience.
- 3. **Sadie's Thompson Inn** Another option under the Sadie's brand, offering additional choices for accommodations.

For more information, refer to the end of this document.

Driving

Speed Limits: Most main roads in American Samoa have a speed limit of 20-25 mph. Visitors must be mindful of these limits to ensure safety. When traveling through village backroads, maintain a speed of 15-20 mph or follow posted speed limit signs.

Road Conditions: There are many winding roads along the coastline. Exercise caution and drive carefully.

Pedestrians: Be wary of pedestrians walking along the roads and crossing. Always give them the right of way.

Local Driving Etiquette: Drivers commonly honk their horns, flash their high beams, or use hand gestures to give way to other vehicles or pedestrians.

Car Rentals: Vehicles can be rented from the airport facilities or at various locations across the island. Other than the car rentals at the airport, rentals must be paid for and picked up at their locations, as most businesses do not offer drop-offs to the airport. For more information, refer to the end of this document.

Funeral Processions are common, and it is considerate to pull over and give way when one passes. These processions are often accompanied by an escort from the local police department, so be mindful of their presence on the road.

Currency

American Samoa uses the U.S. Dollar. Notes: \$1, \$5, \$10, \$20, \$50, \$100. Coins: 1c, 5c, 10c, 25c. Major foreign currencies can be exchanged at the airport, Western Union retailers, and the Territorial Bank of American Samoa (TBAS).

Banks and ATMs

The Territorial Bank of American Samoa (TBAS) has branches in Utulei and Tafuna, open Monday to Friday from 9:00 am to 4:00 pm. TBAS ATMs are widely available around Tutuila Island.

ATM Locations

Facility Location Hours

1	
Malaeimi	7:30am - 4:30pm Monday to Friday
	7:00am - 2:00pm Saturday
Utulei	24 HRS
Nuuuli	24 HRS
Lepuapua	6:00am - 10:00pm Sunday to Saturday
Utulei	24 HRS
Tafuna	7:00am - 8:00pm Sunday to Saturday
Atu'u	5:30am - 9:00pm Sunday to Saturday
Alofau	6:00am - 9:00pm Sunday to Saturday
Ili'ili	6:30am - 8:00pm Monday to Saturday
Nu'uuli	24 HRS
Fagaalu	24 HRS
Ta'u,Manu'a	6:00am - 9:00pm Sunday to Saturday
Tafuna	24HRS
Ili'ili	6:00am - 9:00pm Sunday to Saturday
Pago Pago	24 HRS
Satala	24 HRS
Satala	
Tafuna	24HRS
Tafuna	6:00am - 9:00pm Monday - Friday
	6:30am - 10:00pm Saturday
	6:30am - 8:00pm Sunday
Leloaloa	6:00am - 9:00pm Monday to Thursday
	6:00am - 10:00pm Friday & Saturday
	7:00am - 8:00pm Sunday
Futiga	6:00am - 9:00pm Monday to Saturday
	6:00am - 8:00pm Sunday
	Utulei Nuuuli Lepuapua Utulei Tafuna Atu'u Alofau Ili'ili Nu'uuli Fagaalu Ta'u,Manu'a Tafuna Ili'ili Pago Pago Satala Satala Tafuna Tafuna Leloaloa

Shopping

Shopping in American Samoa is more limited compared to Hawai'i or the mainland United States. However, there are several places where you can find essential goods and groceries:

- Convenience Stores: Village stores are small, general merchandise businesses whose profits are primarily from a village or section of a village. It is not uncommon to find multiple village stores in larger villages, even in close proximity to their competitors. Their stock is mainly food and household products for the families in their respective village(s). Seafood sold at these village stores is mainly small reef or bottomfish, sold fresh out of large coolers, or frozen. Occasionally, though not often, these small village stores will have pelagic fish – usually frozen sections of tuna, wahoo, mahi mahi, marlin or swordfish. On occasion, locally caught clam, sea cucumber (although currently under moratorium), octopus and sea urchin are also sold in these stores. They also carry imported shrimp, crab meat and squid regularly which can be purchased from local wholesale businesses which supply these small stores. While they were almost exclusively owned by local families in the past, the large majority of these businesses are now owned by Asian, non-US passport holders. The largest group of village store owners are Chinese families who are sponsored by local families. A smaller percentage of these stores are owned by Korean and American Samoan families.
- **Supermarkets**: For a more comprehensive shopping experience, visit larger grocery stores such as KS Mart on Iliili Road, TSM Mart on Airport Road, and Forsgren's at the Laufou Shopping Center.
- Forsgren's Laufou Shopping Center: In addition to Forsgren's, this center offers other services such as Bluesky Communications (phone service provider), a drug store, various gift shops, and restaurants.
- **PX Center**: Located on Airport Road, this is a convenient shopping option for military personnel.
- **Textile Shops**: For textile supplies, visit Manu'a Store on Airport Road in the Industrial Park and Tutuila Store locations in Nu'uuli and Leoloaloa on the east side.
- **Building Supplies and Home Goods**: Major stores include Neil's Ace Hardware Store in Malaeimi and The Tool Shop, with locations on Airport Road in the Industrial Park and in Fagatogo on the east side.

Directory

<u>Restaurants, Hotels & Resorts</u>
These restaurants purchase both fresh and frozen pelagic, bottomfish and reef fish from local fishermen which are featured on their daily menus. Yellowfin tuna, swordfish, wahoo and mahi mahi are the most sought-after fish by the larger restaurants, and are staples on the regular menu for these businesses. For bottomfish, most restaurants utilize a "catch of the day" on their menus.

Restaurants

Business Name	Address	Phone	Website/Email
A&E Café	Tafuna Village	(684) 699-6470	https://www.facebook.com/moanaosina.inc/
Don't Drink the			
Water (DDW)	Utulei Village	(684) 633-5297	https://www.facebook.com/DDWBeachCafe/
Emelio's Restaurant	Pago Pago Plaza	(684) 633-0773	N/A
Fia Fia Seafood			
Restaurant	Fagatogo Village	(684) 633-0101	N/A
Flying Fox	P " " X X X X X X X X X X X X X X X X X	(604) 600 5501	
Gastropub LLC Jade Restaurant &	Pava'ia'i Village	(684) 688-5581	nate@pavafox.com
Fast Food	Nu'uuli Village	(684) 699-8555	N/A
Koko Bean Café	Nu'uuli Village	(684) 699-8538	https://www.facebook.com/kokobeancafe/
	- C		
Matai's Restaurant	Fagatogo Village	(684) 633-1199	N/A
Oasis Restaurant	Tafuna Village	(684) 699-5245	N/A
Paradise Pizza Bar			https://www.facebook.com/paradisepizza699
& Grill	Nu'uuli Village	(684) 699-7492	7492/
Paradise Pizza &			https://www.facebook.com/paradisepizza644
Restaurant	Satala Village	(684) 644-7492	7492/
PJK Fish Market	Utulei Village	(684) 633-1019	https://www.facebook.com/Pjk.fishmarket/
			https://www.facebook.com/sadies.hotels.pag
Goat Island Café	Utulei Village	(684) 633-5900	<u>e</u>
Sadie Thompson's			https://www.facebook.com/sadies.hotels.pag
Inn	Fagatogo Village	(684) 633-5900	<u>e</u>
Shan J Restaurant	Malaeimi Village	(684) 699-6175	https://www.shanjresto.com/
Sook's Sushi	Fagatogo Village	(684) 633-5117	N/A
Sunny's Chinese	Nu'uuli Village	(684) 699-5238	N/A

Restaurant			
Taumafa Restaurant	Tafuna Village	(684) 699-0269	N/A
Tisa's Barefoot Bar	Alega Village	(684) 699-9906	https://tisasbarefootbar.com/
Milovale's	Nu'uuli Village	(684) 699-7365	https://www.facebook.com/Milovales/
Night Hawk			
Clubhouse	Ili'ili Village	(684) 699-6175	N/A
	Malaeimi &		
Shan J Fast Food	Fagatogo Villages	(684) 256-8246	N/A
Suamalie Fast Food	Fagatogo Village	(684) 699-1000	N/A
Equator Restaurant			
(Tradewinds Hotel)	Ottoville	(684) 633-5900	https://tradewinds.as/
Goat Island Café			https://www.facebook.com/sadies.hotels.pag
(Sadie's by the Sea)	Utulei Village	(684) 633-5900	<u>e</u>
Sadie Thompson			https://www.facebook.com/sadies.hotels.pag
Inn	Fagatogo Village	(684) 699-8517	<u>e</u>

Hotels

Business Name	Address	Phone	Website/Email
Tradewinds Hotel	Ottoville	(684) 699-1000	https://tradewinds.as/
Sadie's by the Sea	Utulei Village	(684) 633-5900	https://www.facebook.com/sadies.hotels.page
Sadie Thompson			
Inn	Fagatogo Village	(684) 633-5900	https://www.facebook.com/sadies.hotels.page
Moana o Sina			
Lodge	Fogagogo Village	(684) 699-8517	N/A
Pago Airport Inn	Tafuna Village	(684) 699-6333	N/A

Supermarkets

Seafood bought and sold by larger supermarkets is a combination of locally caught, fresh and frozen fish, octopus and shellfish along with frozen fish and seafood imported from the US and New Zealand. These stores also sell value-added seafood products (tuna filets, Hawai'i an-style poke and Samoan oka (raw pelagic or reef fish & vegetables in coconut milk).

Business Name	Address	Phone	Website/Email
	Pago Pago, AS		https://www.costuless.com/american-
Cost-U-Less	96799	(684) 699-5975	samoa/about-us
Aveina Brothers,			
Inc.	Nu'uuli Village	(684) 699-5621	N/A
		(684) 688-7222,	
FJ&P Kruse Inc.	Leone Village	(684) 688-1588	N/A

Skyview	Aua Village, Pago		
Incorporated	Pago, AS 96799	<u>(684) 644-5000</u>	N/A
1	Tafuna Village,		
TSM Mart	Pago Pago, AS	(684) 699-6312	
	96799	(12)	N/A
	Pava'ia'i Village,		
	Pago Pago, AS	(684) 699-8140	
Pelene Supermarket	96799		N/A
	Tafuna Industrial		
	Park, Pago Pago,		
Steven & Sons	AS 96799	684-699-6059	N/A
	Nuuuli Village,		
	Pago Pago, AS	(684) 699-1903	
Forsgrens Inc.	96799		N/A
	Nuuuli Village,		
	Pago Pago, AS	(684) 699-4470	
YSJ Inc	96799		N/A
	Futiga Village,		
	Pago Pago, AS		
US Mart	96799	(684) 688-7933	N/A
	Utulei Village,		
	Pago Pago, AS	(684) 633-2655	
Young Mart	96799		N/A
	Iliili Village, Pago		
KS Mart	Pago, AS 96799	(684) 699-4727	N/A
	Iliili Village, Pago		
Fa'amuaua Tautua	Pago, AS 96799	(684) 699-1119	N/A

Wholesale Businesses

Wholesale businesses in American Samoa are the primary providers for the village stores in the territory. The larger grocery stores do their own product procurement, but the smaller village stores rely on wholesalers to stock their shelves. Wholesale companies rely on offisland vendors for product orders and shipments to American Samoa, and do not buy locally caught seafood from fishermen. Seafood sold by wholesale businesses is exclusively frozen imported fish and other seafood from the US and New Zealand.

Business Name	Address	Phone	Website/Email
GHC Reid & Co.	Senator Inouye Industrial Park,		
Ltd.	Tafuna Village	(684) 699-1854	https://www.facebook.com/GhcReidTafuna/
IMPEX	Pava'ia'i Village	(684) 699-4814	N/A
O & O Enterprises	Nu'uuli Village	(684) 699-2092	N/A
Pacific Independent Distributors	Fagaima Road, Tafuna Village	(684) 699-8086	pidinc@blueskynet.as
Pacific Sales	Senator Inouye Industrial Park,		
Wholesale	Tafuna Village	(684) 699-9444	N/A

Panamex Pacific			
Inc.	Nu'uuli Village	(684) 699-1881	https://www.facebook.com/panamexpacific/
Wightman Crane &	Fagatogo Square,		
Stewart	Fagatogo Village	(684) 633-5335	N/A
	Tafuna Village,		
	Pago Pago, AS		
TSM Mart	96799	<u>(684) 699-6312</u>	N/A
Skyview	Aua Village, Pago		
Incorporated	Pago, AS 96799	<u>(684) 644-5000</u>	N/A
	Leloaloa Village,		
	Pago Pago, AS		
Tutuila Store	96799	<u>(684) 644-1167</u>	N/A
	Fagatogo Village,		
Manu'a Store	Pago Pago, AS		
Fagatogo	96799	(684) 633-5348	N/A
	Tafuna Village,		
Manu'a Store	Pago Pago, AS		
Tafuna	96799	(684) 699-5348	N/A

Hardware and repair

Business Name	Address	Phone	Website/Email
	P.O. Box 5664,		
	Pago Pago, AS		
Industrial Gases	96799	(684) 699-9234	N/A
	P.O. Box 1215,		
	Pago Pago, AS		
Tool Shop	96799	(684) 699-2420	N/A
Neil's ACE Home	P.O. Box 385, Pago		
Center	Pago, AS 96799	(684) 699-9770	http://www.neilshomecentne.com/

Airlines

Business Name	Address	Phone	Website/Email
	Pago Pago		
	International		
	Airport, Pago Pago,		
Hawai'ian Airlines	AS 96799	684-699-1875	www.hawaiianairlines.com
	Pago Pago		
	International		
	Airport, Pago Pago,		
Talofa Airways	AS 96799	684-699-3002	https://www.talofaairways.com/
	Pago Pago		
	International		
	Airport, Pago Pago,	684-699-9126 or	
Samoa Airways	AS 96799	684-699-9127	www.samoaairways.com

Ferry and Shipping Services

Business Name	Address	Phone	Website/Email
Samoa Shipping			
Corporation	Western Samoa	685-20935	www.ssc.ws
Polynesian	Pago Pago, AS		
Shipping Services	96799	684-633-5636	polynesiashipping@gmail.com
	Tafuna Industrial		
Island Cargo	Park, Pago Pago,		
Support	AS 96799	684-699-0003	https://icargosupport.com/
	P.O. Box 3868,		
	Pago Pago, AS		
CSL Cargo/FedEx	96799	684-699-4800	www.cslcargo.com
	6998 Fagaima		
	Road, Tafuna, Pago		
DHL Service Point	Pago, AS 96799	N/A	N/A

Car Rentals

Business Name	Address	Phone	Website/Email
	Tafuna Village,		
	Pago Pago, AS		
Avis Car Rental	96799	684-699-2746	N/A
	Tafuna		
	International		
	Airport and Nu'uuli		
	Village Locations,		
	Pago Pago, AS		
Tautai Car Rental	96799	684-699-5294	N/A
	Tafuna Industrial		
Steven & Sons Car	Park, Pago Pago,		
Rental	AS 96799	684-699-6059	N/A
	Vaitogi Village,		
	Pago Pago , AS		
Jason Rental	96799	684-256-0168	www.jasonrental.com
	Nuuuli Village,		
	Pago Pago, AS		
O&O Car Rentals	96799	684-699-4484	N/A
	Nuuuli Village,		
Tuana'itau's Car	Pago Pago, AS		
Rental	96799	684-699-8389	N/A

Appendix A: Island Government Representatives

As of 10/31/2024

Governor

Title	Name	Contact	Phone
Governor of American Samoa	Lemanu Peleti Mauga	lemanu.mauga@go.as.gov	684-633-4121 ext. 1109
Executive Secretary to the Governor	Sally Faumuina	sally.faumuina@go.as.gov	684-633-4121 ext. 1109
Executive Assistant to the Governor	Timusa T. Lam Yuen	timusa.lamyuen@go.as.gov	684-633-4121 ext.

Lt. Governor

Title	Name	Email	Phone
Lt. Governor of American Samoa	La'apui Talauega E. Ale	talauega.ale@go.as.gov	684-633-4116 ext. 225
Executive Secretary to the Lt. Governor	Rosalia Burgess	filoi.burgess@go.as.gov	684-633-4116 ext. 225
Lt. Governor's Assistant	Neil Pilcher	neil.pilcher@go.as.gov	684-633-4121 ext. 1106

Governor's Office

Title	Name	Email	Phone
			684-633-4116 ext.
Chief of Staff	Loa Tauapa'i Laupola	tauapai.laupola@go.as.gov	226
			684-633-4116 ext.
Deputy Chief of Staff	Lydia Amisone	lydia.amisone@go.as.gov	228
			684-633-4116 ext.
Chief of Legal Counsel	Kristi Thaxton	kristi.thaxton@go.as.gov	231
			684-633-4121 ext.
Policy Advisor	Patrick Reid	patrick.reid@go.as.gov	1103
			684-633-4121 ext.
Chief Information Officer	Ray Tulafono Jr.	ray2.tulafono@go.as.gov	1113
Workman's Comp			
Commissioner	Sagatea Filoiali'i	sagatea.filoiali'i@go.as.gov	

Cabinet Members

Title	Name	Email	Phone
Director of Commerce	Petti Tagipo Matila	petti.matila@doc.as.gov	684-633-5155
Environmental			
Protection Agency	F		604 600 0004
Director	Fa'amao Asalele	faamao.asalele@epa.as.gov	684-633-2304
Director of Marine &	Taotasi Archie		504 500 447 5
Wildlife Resources	Soliai	archie.soliai@gmail.com	684-633-4456
Director of Port	Falenaoti S. A.		
Authority	Loi-On Fruen	falenaoti.loionfruean@pa.as.gov	684-633-4251
Director of Shipyard	0 1 0 1	1 1 10 10	684-644-4123 ext.
Services	Carlos Sanchez	cmsanchez.shipyard@gmail.com	222
Insurance Commissioner	Elizabeth Perri	eperri.asg.govoffice@gmail.com	
Commissioner	Fainu'ulelei	cpcrrr.asg.govornec@gman.com	
Attorney General	Alailima-Utu	fatuautu@la.as.gov	684-633-4163
Treasurer	Malemo Tausaga	malemo.tausaga@treas.as.gov	684-633-4155
Director of Public			
Safety	Lefiti Pese	<u>Lefiti.pese@dps.as.gov</u>	684-633-1111
	Talauega Dr.		
Director of Education	Samasoni Asaeli	talauega.asaeli@doe.as.gov	684-633-5237
Director of Health	Motusa Nua	motusa.nua@doh.as.gov	684-633-4651
Director of Public			
Works	Faleosina Voigt	faleosina.voigt@dpw.as.gov	684-633-4546
Director of Human	Max Tuitele		
Resources	(Acting)	max.tuitele@hr.as.gov	684-633-4485
Director of			
Administrative Services	Afalava Eliki	eliki.afalava@das.as.gov	684-633-4307
Director of Homeland			
Security	Samana Ve'ave'a	semoveavea@gmail.com	684-633-3601
Director of	Sapi Ma'o Ena		
Procurement	(Acting)	sapi.asgprocurement@gmail.com	684-633-5583
Secretary of Samoan	PC Mauga Tasi		
Affairs	Asuega	ivaeneliko1@gmail.com	684-633-5201

American Samoa Legislature (Fono)

SENATE SENATE	(684) 633-4565
Tuaolo M. Fruean, President - Maoputasi	
Ma'o Fa'auma Gogo - Manu'a (Ta'u)	
Tauiliili Lauifi – Manu'a (Ta'u)	
Malaepule Saite Moliga - Manu'a (Ofu/Olosega)	
Satele Aliitai Lilio - Vaifanua	
Utu Sila Poasa - Saole	
Muagututi'a M. T. Tauoa - Sua	
Togiola T. Tulafono - Sua	
Fano Frank M. Shimasaki - Maoputasi	
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Soliai T. Fuimaono - Ituau	
Magalei Logovii - Tualauta	
Fonoti Tafaifa Aufata - Tualauta	
Tuiagamoa T. Tavai - Leasina/Aitulagi	
Tuiasina, Dr. Salamo Laumoli - Tualatai	
Faiivae Iuli A. Godinet - Fofo	
Ponemafua Tapeni - Alataua	

38th LEGISLATURE OF AMERICAN SAMOA HOUSE OF REPRESENTATIVES

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High Court of American	
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	Phone: (684) 633-4131, Fax: (684) 633-1318, Email:
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	Acting Associate	96799
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	District Court Judge Pro	District Court Clerks' Office
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THOUSE B. Build	Î	
Lamalai C. Manaditk	District Court Judge Pro	District Court Clerks' Office
Lornalei C. Meredith	Tempore	Phone: (684) 633-1101

Mamea Sala Jr.	Jr. Chief Associate Judge	Associate Judges Office Phone: (684) 633-4131
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